



**CIRCONTROL**  
*Mobility & eMobility*

# Wallbox eNext

Instruction Manual







# Wallbox eNext Instruction Manual

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# Here's your guide to use and configure eNext.

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# 1

This manual provides information about the usability and configuration of the Wallbox eNext, which has been designed and tested to allow electric vehicle charging, specified in IEC 61851.

It contains all the necessary information for safe use and help to get the best performance from it with step-by-step configuration instructions.

## THE FOLLOWING SYMBOLS ARE USED FOR IMPORTANT SAFETY INFORMATION IN THIS DOCUMENT



### ATTENTION!

Indicates that the damage to property can occur if appropriate precautions are not taken.

- Complies with IEC 61851, Electric vehicle conductive charging system (IES 61851-1 and IEC 61851-22)
- Complies with IEC 62196, Plugs, socket-outlets, vehicle couplers and vehicle inlets (IEC 62196-1 and IEC 62196-2).
- Standards: 2014/35/UE, LVD;2014/30/UE, EMC.
- RFID complies with ISO 14443A/B

# So, hello!

## IMPORTANT SAFETY INFORMATION

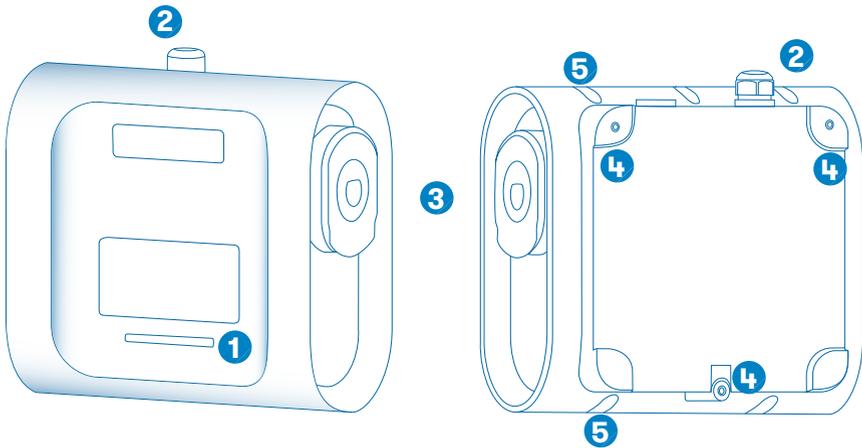


Read carefully all the instructions before manipulating the unit.

The Charge Point may not include elements of electrical protection.

- Read all the instructions before using and configuring this product.
- Do not use this unit for anything other than electric vehicle charging.
- Do not modify this unit. If modified, CIRCONTROL will reject all responsibility and the warranty will be void.
- Comply strictly with electrical safety regulations according to your country.
- Do not make repairs or manipulations with the unit energised.
- Only trained and qualified personnel should have access to electrical parts inside the device.
- Check the installation annually by a qualified technician.
- Remove from service any item that has a fault that could be dangerous for users (broken plugs, caps that don't close...).
- Use only Circontrol supplied spare parts.
- Do not use this product if the enclosure or the EV connector is broken, cracked, open, or shows any other indication of damage.

# 2



1 – LED beacon

3 – Plugs\*

5 – Closing box holes

2 – Cable glands

4 – Wall support holes

(\*) Plugs may vary depending on the model



# Features

## MAIN FEATURES OF THE UNIT

Charge Point may not include elements of electrical protection.

- **ABS plastic housing:** Robust Plastic material to resist severe environmental conditions included UV rays and mechanical stress
- **Bluetooth:** Bluetooth v4.2 + BLE wireless communications for remote charge activation and charge point configuration
- **Connector Lock:** Type 2 connector has a lock system to avoid disconnection of EV meanwhile is charging.
- **Mobile App:** Easy software interface to set up the language configuration, user authentication, Wallbox diagnosis and firmware upgrades, among others.
- **LED Light beacon:** Three colour led indicates the status of the connectors. Blue dynamic light to indicate charging and blue static light for charge complete

# 3

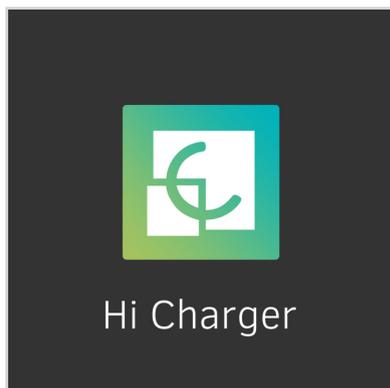
1. Download the app 'HiCharger',



2. Enable the bluetooth of your smartphone.



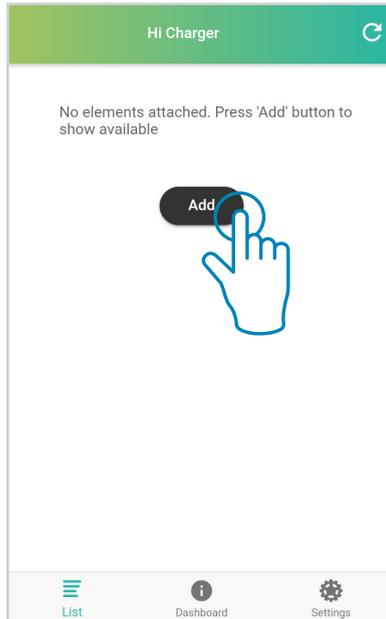
3. Open the mobile app 'HiCharger'.



Compatible with Android version 4.4.2 or later and IOS version 9 or later

# First steps

4. Tap the “Add” button in order to **pair a new Charge Point**.



5. **Select** the mode.

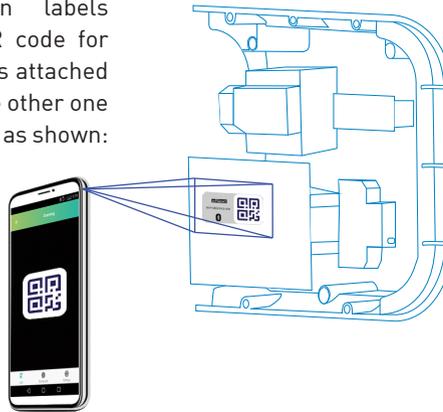


- **QRSCAN:** This option allows to perform the **pairing automatically**, by only scanning the **QR code**. For further information please refer to section A of this chapter.
- **MANUAL:** This option allows to perform the pairing by choosing the charge point from a list and entering its password. For further information please refer to section B of this chapter.

## A QRSCAN

Scan the QR code provided.

There are two identification labels containing the same unique QR code for each charge point. One of them is attached to the installation manual and the other one is patched inside the charge point as shown:



## B MANUAL



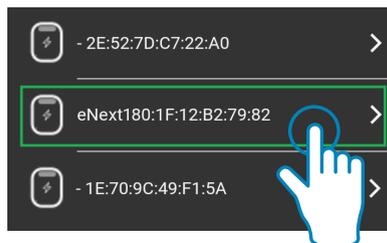
Select the charge point and introduce the password.

The MAC to identify the charge point and the password can be found on the two identification labels as shown in the next picture. One of them is attached to the installation manual and the other one is patched inside the charge point.

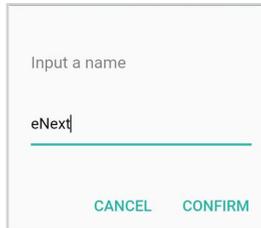
**801F12B2XXXX;2;1234**

**MAC:** 80:1F:12:B2:XX:XX

**PASSWORD:** XXXX



6. The name of the charger point can be customized.



A screenshot of a dialog box for customizing a charger point name. The dialog has a light gray background and a thin border. At the top, it says "Input a name". Below that is a text input field containing "eNext" with a cursor at the end. A horizontal line is drawn under the text. At the bottom, there are two buttons: "CANCEL" and "CONFIRM", both in teal text.

7. Once the charge point is paired, **its connectivity status is visible** on the 'List' screen. From now on, the **charge point can be managed** following the instructions of this manual.

# 4

## A Standby

The unit has a LED beacon. When it is green, it means that the unit is available and ready to start a charge transaction (A status, according to IEC 61851).



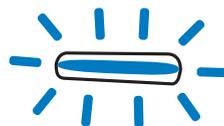
## B Start

To start a new charge transaction, simply plug the cable.



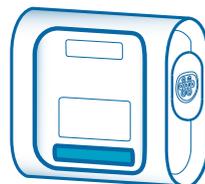
## C Charging

When the charge transaction starts, the LED beacon turns blue. After a few seconds, the LED beacon makes a fade-in/fade-out effect (status C, according to IEC 61851).



## D Charged

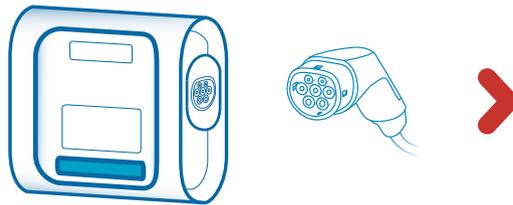
When the EV is fully charged, the LED beacon shows a fix blue (B status, according to IEC 61851).



# How to use it

## **E** Stop

Simply unplug the cable from the EV.



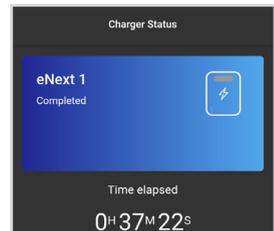
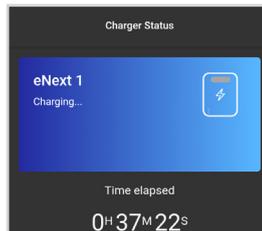
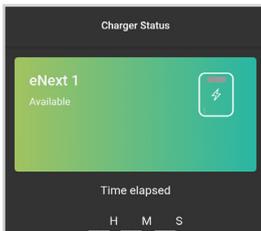
Once the cable is disconnected from the EV, the LED status bar turns back to green (A status, according to IEC 61851).

In this status, the unit is available to start a new charging transaction, whenever it is required.



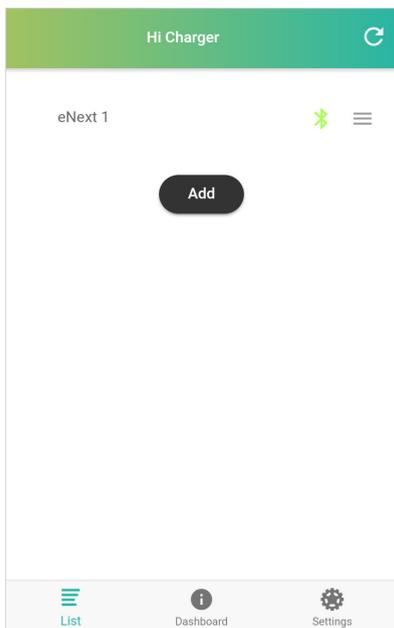
## **F** Status

The charge point allows to check its status through the app 'HiCharger' at the 'Dashboard' screen.



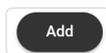
# 5

## A overview



**List** is a screen used to have an overview of all the charge points. It allows you to do:

- Add new charge point to manage.
- See the charger points which smartphone is actually or usually connected and their status connection.
- Select the charge point to manage or start/stop the vehicle charge.
- Delete different charge points of the list or not connect directly by the bluetooth when they are paired with them.



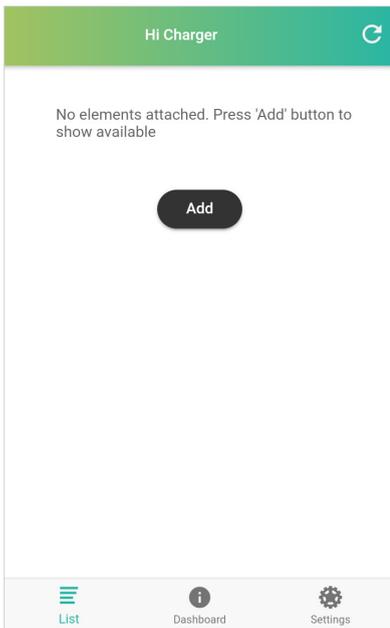
To remove the charge point of the list or change its name, swipe the charge point's name to the left.

Swipe to the right to close this menu.



# List

## Status



### Possible status:



Green Bluetooth symbol notifies the smartphone is matched with the charger point.



Blue Bluetooth symbol notifies the charge point is ready to pair with the smartphone.



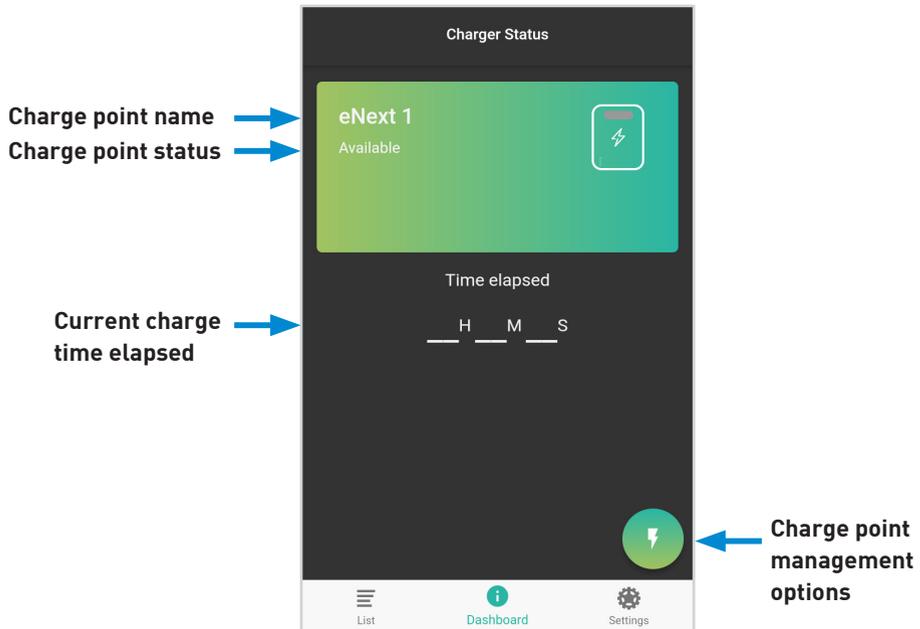
Red Bluetooth symbol notifies the charge point is not available.



The refresh button at the corner of the screen is used to refresh the status of the charge points at the list.

# 6

## A Overview

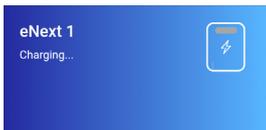


# Dashboard

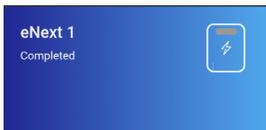
## Status



**AVAILABLE:** The charge point is available to connect the vehicle and charge it.



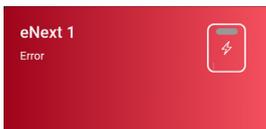
**CHARGING:** The charge point is charging a vehicle. The screen shows the current time elapsed of the recharge.



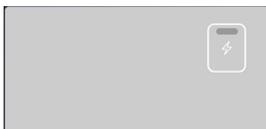
**COMPLETED:** The charge point finishes the charge session because the vehicle doesn't need more energy at this moment. The screen shows the time elapsed of charge.



**THERMAL CONDITION OUT OF RANGE:** The charge point can not charge vehicles because the temperature inside the charge is so high or so low to charge a vehicle.

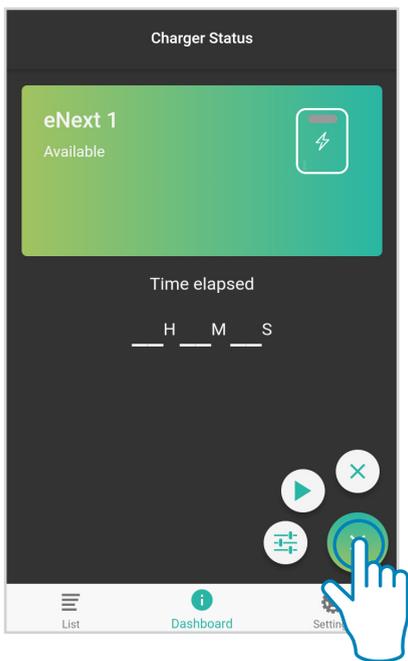


**ERROR:** The charge point has an internal error, is not possible to charge any vehicle. For further information please refer to the errors chapter.



**DISABLED:** The charge point is disabled by the user. For further information please refer to the chapter below.

# Management options



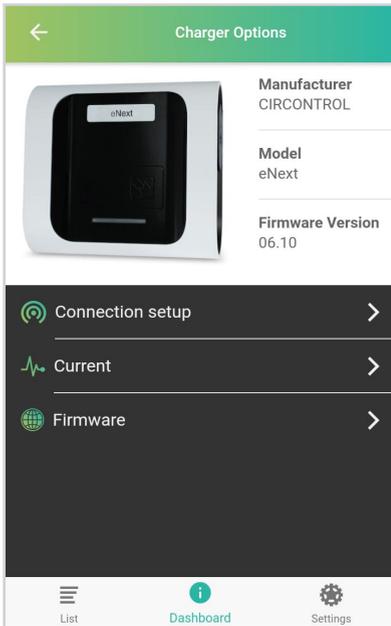
 **Play:** The charge point starts the charge .

 **Stop: If the charge point is charging it stops the season charge**The charge point starts the charge .

 **Charger adjustments:** It opens the charge point information and its adjustment options.

 **Disable charger:** It leaves the charge point disabled. Once the charge point is disabled, the same button enable it

## Charge point configuration



**Connection setup:** Charge point menu to adjust the communication connections.

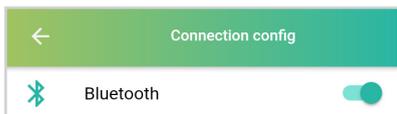
**Current:** Charge point menu to adjust the maximum current supplied to the vehicle.

**Firmware:** Charge point firmware information.

For further information, please refer to the following chapter, charge point configuration.

# 7

## A Connection setup menu



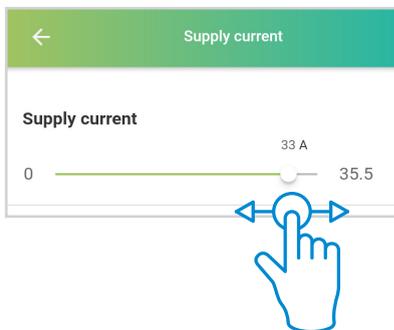
**Bluetooth:** Bluetooth device communications enabled/enabled.\*

**Presence recognition:** Bluetooth proximity identification enabled/enabled. For further information refer to chapter 5 Presence recognition.

(\*The communication connexion mode disabled not allow to connect to the charge point. You should do a electrical reboot of the charge point to reset this parameter.

## B Current

Before first use of the charge point it is mandatory to take in consideration the maximum current of the power supply. This value has to be set at charge point by the HiCharger app.



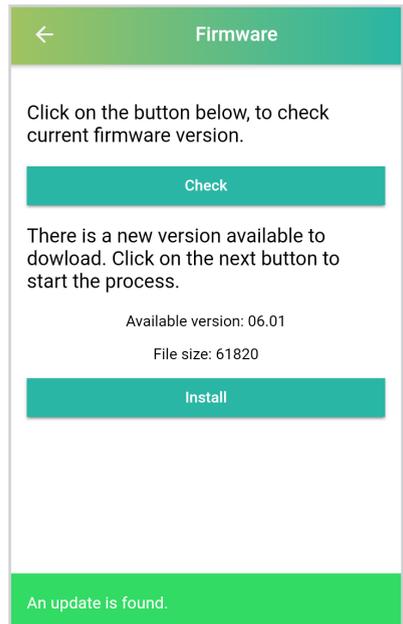
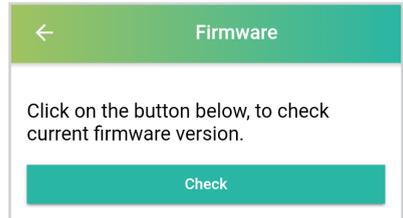
# Charge Point Settings

## Firmware

The charge point firmware can be upgraded through HiCharger app.

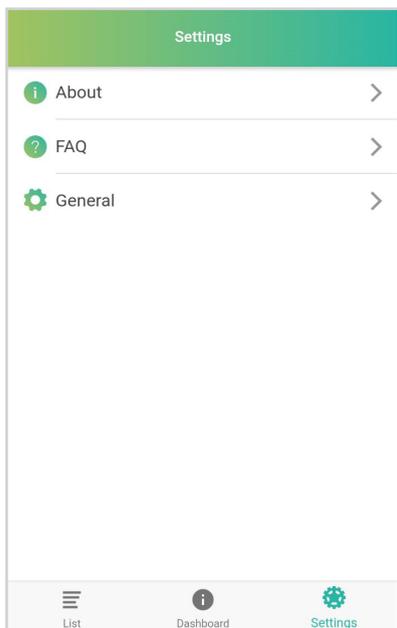
The 'HiCharger' app detects the charge point firmware version and checks, through the internet, if any new firmware version is available.

Given the case a new firmware version is available, the app allows to install this version into the charge point.



# 8

## A Overview



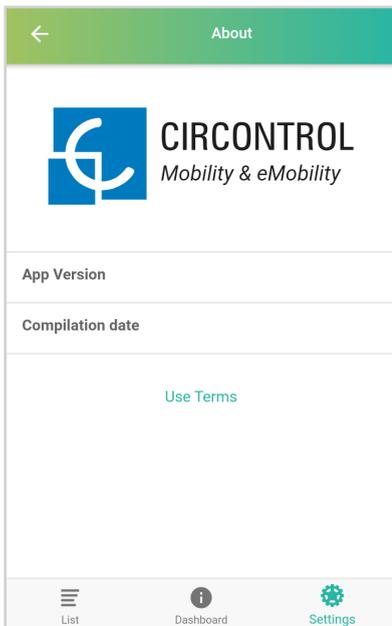
**About:** Information of the Circontrol company and the HiCharger' app.

**FAQ:** Frequently asked questions.

**General:** Settings Menu of the 'HiCharger' app.

# HiCharger Settings

## About

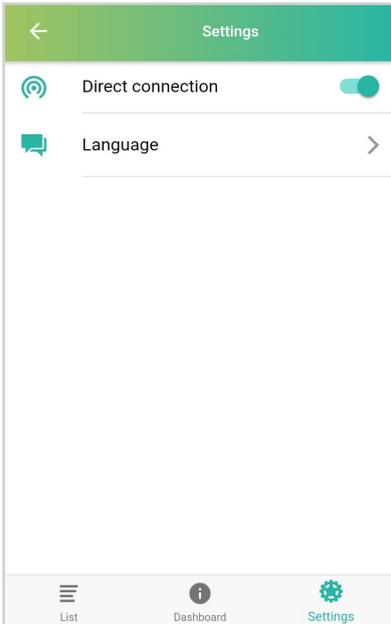


**App Version:** Current 'HiCharger' app version.

**Compilation date:** Release date of the current firmware version.

**Use Terms:** They are the rules by which one must agree to abide in order to use the 'HiCharger' app.

# General



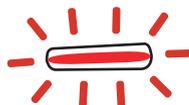
**Direct connection:** It allows to the smartphone the option of direct pairing to any charger that are available in the 'List' menu.

**Language:** Different languages are available.



9

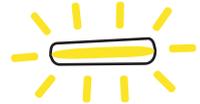
**A** Red blinks



Number of blinks	Error	Description	Solution
1	D Status	Signal D (vehicle ventilation) in the pilot	The car leaves this status or disconnects
2	E Status	Signal E (short circuit with earth) in the pilot	pilot signal is recovered or the vehicle is disconnected
3	Cord Error	Proximity signal is lower than the standard	Proximity signal is recovered or the vehicle is disconnected
4	Negative PWM	Pilot negative signal is not detected	Pilot voltage is recovered or the vehicle is disconnected
6	Lock error	Lock or unlock command is not able to realized	Disconnect the car
8	Welded contact	Relays are shortcircuited	Disconnect the car
9	Low voltage	Voltage not detected at power circuit	
10	6mDC triggered	6mA current leakage at the circuit	Disconnect the car
13	Meter error	No communication with energy meter	Check the power supply and communication wiring of the energy meter

# Error codes

## **B** Yellow blinks



Number of blinks	Error	Description	Solution
1	Low temperature	The charge point is below the working temperature	The car leaves this status or disconnects
2	High temperature	The charge point is above the working temperature	pilot signal is recovered or the vehicle is disconnected
13	Meter error	No communication with energy meter	Check the power supply and communication wiring of the energy meter

## 10

## GENERAL DATA

<b>Light beacon</b>	Frontal LED bar
<b>Wireless communication</b>	Bluetooth v4.2 + BLE
<b>Connectors (optional)</b>	Shutter Type 2 Socket
	Cable Type 1
	Cable Type 2

## MECHANICAL DATA

<b>Enclosure rating</b>	IP54 / IK10
<b>Enclosure material</b>	ABS / PC
<b>Enclosure closure system</b>	Anti-vandalism Allen screws
<b>Net weight</b>	4 kg
<b>Dimensions (W x H x D)</b>	315 x 335 x 200 mm

## ENVIRONMENTAL CONDITIONS

<b>Operating temperature</b>	-5°C to +45°C
<b>Operating temperature with Low Temperature Kit (optional)</b>	-30°C to +45°C
<b>Storage temperature</b>	-20°C to +60°C
<b>Operating humidity</b>	5% to 95% Non-condensing

# Technical Data

ELECTRICAL DATA	
<b>Power supply</b>	1P+N+PE / 3P+N+PE
<b>Input voltage</b>	230VAC+/- 10% / 400VAC+/- 10%
<b>Frequency</b>	50Hz / 60Hz
<b>Protections (optional)</b>	MCB (curve C) - includes shunt trip
	Leakage detector (MCB/RCBO with shunt trip is required to open the circuit)
	RCBO: RCD Type A (S) + MCB (S) - includes shunt trip
<b>Overvoltage protection (optional)</b>	Transient surge protector IEC 61643-1 (Class I)



Protections may not be included in the charge point, at this point, protections with the same characteristics, shall be placed upstream. The national regulations must be taken into account.

MODEL*	CONNECTORS*	OUTPUT CURRENT	OUTPUT POWER	MINIMUM CABLE CROSS-SECTION**
S	Type 2 Cable	32A	7,4kW	10mm <sup>2</sup>
T	Type 2 Socket	32A	22kW	10mm <sup>2</sup>

(\* Please consult the availability to your local supplier

(\*\*) Minimum cable section recommended for the maximum AC input current, the final section must be calculated by a qualified technician taking into account the specific conditions of the installation.



# Need help?

In case of any query or need further information, please contact our **Post-Sales Department**



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**CIRCONTROL**  
*Mobility & eMobility*

**CIRCONTROL WALLBOX  
ENEXT  
INSTRUCTION MANUAL**

A comprehensive guide on  
how to use and configure  
your Wallbox eNext.

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